High Sick Leave Consumption Kentuckiana Works



KPI Owner: Cindy Read Process: Sick Leave Management

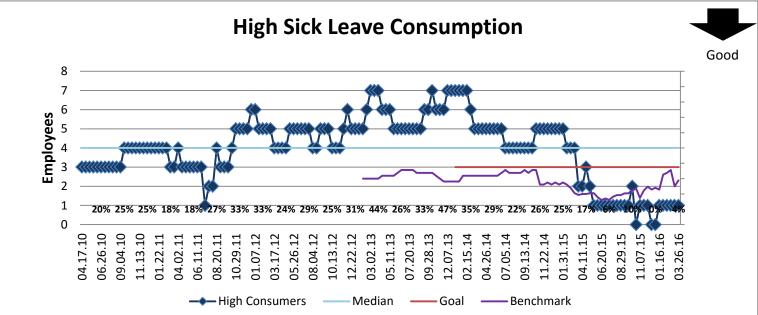
| Baseline, Goal, & Benchmark | Source Summary | Continuous Improvement Summary | |
|---|-----------------------|--|--|
| Baseline: Calendar year 2013, 6 avg. employees | Data Source: Payable | Plan-Do-Check-Act Step 3: Determine and quantify root causes | |
| Goal: Compared to a baseline of 6 employees, | Time Peoplesoft | Measurement Method: # of employees who used 9 or more out of 12 sick | |
| reduce the number of employees with high sick leave consumption to 3 in FY 16 (July 2015 - June | Goal Source: Scope | ¹ days in a 12 month period; rate calculated by dividing by total employees | |
| 2016) | Summary | Why Measure: Promote a culture in which sick time is used appropriately | |
| | Benchmark Source: | Next Improvement Step: Document root causes by person and determine | |
| Benchmark: 7.47% LMG Top Quartile 05/07/16 | Enterprise KPI Report | what can be done to address root causes | |
| How Are We Doing? | | | |

| 04.13.14-03.26.16 | 04.13.14-03.26.16 | 1000 |
|-----------------------|-------------------|------|
| Rolling 52wk Avg Goal | Rolling 52wk Avg | • |
| 3 | 1 | • |
| Employees | Employees | |



| 03.29.15-03.26.16 Goal | 03.29.15-03.26.16 Actual |
|------------------------|-----------------------------|
| 3 | 1 |
| Employees | Employees |





Root cause analysis is not necessary because there is no gap between the goal and current performance.